



NCBA NEWS

August 2015

Volume 34, Issue 3

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Contact Us:

President's Letter

This summer is drawing to an end and that means football is on the horizon, the kids will finally go back to school, and it is just about time for the NCBA Symposium.

The Board of Directors has done an outstanding job of planning this year's event and educational offerings. Starting the Symposium on Wednesday, September 9th, we are going to have some really great classes like Joint Commission Environment of Care and Compliance presented by David Mauer from the TJC, Covidien Force FXC Certification Class and a Drager Perseus Anesthesia System Class. Wednesday also boasts classes for management including Tools and Techniques for Working with Difficult People and 7 Triggers to Yes - The Magic of Influence. If it is Information Technology and networking knowledge you are looking for, check out the GE Carescape Networks class which will be going on all day Wednesday.

When the classes are wrapped up for the day, it will be time to head into our Vendor Exhibition Hall. This will be a chance for you to talk with our vendors about their new technologies, cost savings, and solutions you can bring back to your facility. As if this isn't a good enough reason to visit our vendors, having your vendor hall map signed by all the vendors and turned into a board member will enter your name in a drawing for incredibly nice prizes like Bluetooth speakers, Fit Bit Wristbands, Channel lock 4 Piece tool sets, amazon fire TV sticks, and many many more .

To conclude the evening the NCBA Board of Directors wants to invite you to the Embassy Suites Patio for the music stylings of the Harris Brothers, one of North Carolina's best blues, folk, and bluegrass duos. This is a great time to enjoy free cold beer and network with your peers, catch up with old friends, and enjoy some really great music. Music will start at 8:00 and conclude around 10:00.

Thursday, September 10th we start the day off with the Vendor Hall opening in the morning from 9:00 – 12:00. Lunch will follow and be a little different as we have added a keynote address this year with Marilyn Flack, Executive Director of the AAMI Foundation, and Senior Vice President for Patient

President's Letter (cont.)

Safety Initiatives at AAMI. Marilyn will use her background in working with nurses and HTM Professionals at the FDA and at AAMI to improve patient safety to illustrate why true, sustainable patient safety can be achieved only when HTM community and clinicians work together to solve complex healthcare technology problems.

Thursday afternoon brings more educational offerings to fill your toolbox of knowledge with. Covidien will hold a certification class on their Force Triad and you will also have the opportunity to attend a certification class by Capsule on their new Neuron Middleware platform. If you have considered taking the new Healthcare Technology Management Certification you should consider spending your afternoon in John Noblitt's class so that you might have a better understanding of what you will encounter in this exam.

Thursday Night = Football and what better way to enjoy the game than joining us for our Pro Football Season Opener Event sponsored by Pacific Medical. The event will be held near the vendor hall from 7:30 until the game is over. You will be able to gather with friends, colleagues, and customers as the game will be broadcasted on a MASSIVE projection screen, with the sound PUMPING through the PA system. Hors d'oeuvres and drinks will be provided throughout the game. Vendors and attendees are both encouraged to attend. This will be a great opportunity to network, while catching the game, amongst the bar tables and sofas.

Friday, September 11th we will conclude our Symposium with yet more amazing educational opportunities. Jim Welch with Sotera Wireless will be presenting a class on the hot topic of alarms management. Corinne Hossington, one of our best reviewed presenters, will be teaching two classes- one on Microsoft Windows 10 & Office 2016 and another on The Tech Scene of 2015 - New Tools of the Trade. Our Biomed tracks will contain some very exciting classes by OEMs Skytron, Covidien, and Karl Storz.

I encourage each of you to do and see as much as you can in our short time together. Our educational offerings will challenge and strengthen you. Our vendor hall will give you a chance to meet with all the vendors and discuss their newest technologies with you. And of course, our extra-curricular events will give you the opportunity to network with your peers and many industry experts which can further enhance your career with their knowledge. Please come and enjoy your time at the 37th annual NCBA Symposium, and remember if there is anything that you need, please seek me out during the show.

Thank you,
Clint McCoy
NCBA President 2015

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A Note from Keynote Speaker Marilyn Flack

Tired of the yellow sticky notes stuck on the equipment that say, "Broken?" Frustrated by "no problem found?" Irritated by blank stares from clinicians when you ask them, "What was the device doing when it stopped working?"

"You have the power to overcome these issues!" says Marilyn Flack, Executive Director of the AAMI Foundation, and Senior Vice President for Patient Safety Initiatives at AAMI. Marilyn will use her background in working with nurses and HTM's at the FDA and at AAMI to improve patient safety to illustrate why true, sustainable patient safety can only be achieved when HTM and clinicians work together to solve complex healthcare technology problems. Based on the initiatives the AAMI Foundation is currently spearheading...alarm management, infusion therapy safety, and promoting the continuous monitoring of patients on opioids, Marilyn will offer ideas for how you can begin to reach out to clinicians to build the relationships needed to help solve these, and the numerous other problems your hospitals encounter every day. "HTM is the missing piece of the patient safety puzzle in many hospitals," says Flack, "Patients deserve the best you have to offer!"

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Symposium Training Overview

Advanced Biomed

[Drager Perseus Anesthesia System](#)

[Karl Storz OR Video Integration](#)

[Skytron Surgical Tables](#)

[Understanding Perfusion Systems](#)

[Zoll Defibrillators](#)

General Biomed

[Covidien Force FX Certification \(Part 1\)](#)

[Covidien Force FX Certification \(Part 2\)](#)

[Covidien Force FX Certification \(Part 3\)](#)

[Covidien Force Triad Certification \(Part 1\)](#)

[Covidien Force Triad Certification \(Part 2\)](#)

[Covidien Force Triad Certification \(Part 3\)](#)

Imaging

[Biomed to Imaging Technician: Managing the Change](#)

[GE OEC 9900 Mobile C-Arm Pt 1](#)

[GE OEC 9900 Mobile C-Arm Pt 2](#)

[Troubleshooting PACS with Software Emulator](#)

[Ultrasound Concepts](#)

Symposium Training Overview (Cont.)

Information Technology

[Capsule Middleware Certification](#)

[GE Carescape Networks \(Part 1\)](#)

[GE Carescape Networks \(Part 2\)](#)

[HL7 Interface to EMR \(Part 1\)](#)

[HL7 Interface to EMR \(Part 2\)](#)

Leadership

[7 Triggers to Yes - The Magic of Influence](#)

[Certified Healthcare Technology Management \(CHTM\)](#)

[Meet Microsoft Windows 10 & Office 2016](#)

[The Tech Scene of 2015 - New Tools of the Trade](#)

[Tools and Techniques for Working with Difficult People](#)

Safety & Regulatory

[Alarm Management \(Part 1\)](#)

[Alarm Management \(Part 2\)](#)

[Joint Commission Environment of Care and Compliance](#)

[Laser Safety](#)

[Roundtable - Real World Solutions](#)

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Symposium Training Schedule

Wednesday, September 9, 2015

7:30 AM - 9:00 AM	SYMPORIUM REGISTRATION
9:00 AM - 12:00 PM	Drager Perseus Anesthesia System Covidien Force FX Certification (Part 1) Troubleshooting PACS with Software Emulator GE Carescape Networks (Part 1) Tools and Techniques for Working with Difficult People Joint Commission Environment of Care and Compliance
12:00 PM - 1:30 PM	BUSINESS LUNCHEON
1:30 PM - 4:30 PM	Zoll Defibrillators Covidien Force FX Certification (Part 2) Ultrasound Concepts GE Carescape Networks (Part 2) 7 Triggers to Yes - The Magic of Influence Roundtable - Real World Solutions
4:00 PM - 6:30 PM	EXHIBIT HALL OPENING RECEPTION

Thursday, September 10, 2015

7:30 AM - 9:00 AM	SYMPORIUM REGISTRATION
9:00 AM - 12:00 PM	VENDOR EXHIBIT HALL Covidien Force FX Certification (Part 3)
12:00 PM - 1:30 PM	LUNCHEON & KEYNOTE ADDRESS
1:00 PM - 4:30 PM	Understanding Perfusion Systems Covidien Force Triad Certification (Part 1) Biomed to Imaging Technician: Managing the Change Capsule Middleware Certification Certified Healthcare Technology Management (CHTM) Laser Safety

Friday, September 11, 2015

7:30 AM - 9:00 AM	SYMPORIUM REGISTRATION
9:00 AM - 12:00 PM	Skytron Surgical Tables Covidien Force Triad Certification (Part 2) GE OEC 9900 Mobile C-Arm Pt 1 HL7 Interface to EMR (Part 1) Meet Microsoft Windows 10 & Office 2016 Alarm Management (Part 1)
12:00 PM - 1:00 PM	LUNCHEON
1:00 PM - 4:00 PM	Karl Storz OR Video Integration Covidien Force Triad Certification (Part 3) GE OEC 9900 Mobile C-Arm Pt 2 HL7 Interface to EMR (Part 2) The Tech Scene of 2015 - New Tools of the Trade Alarm Management (Part 2)

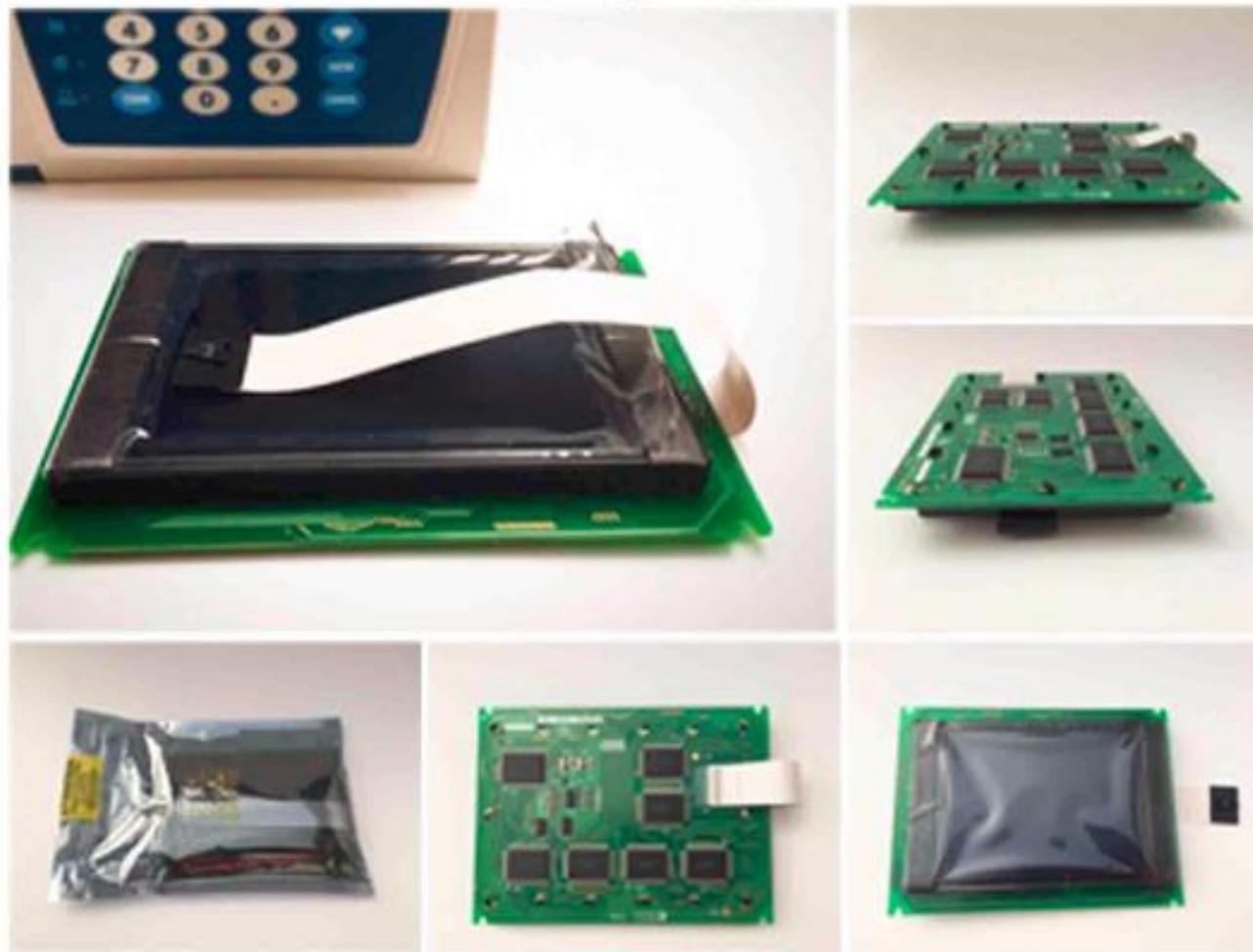
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GE OEC 9900 Mobile C-Arm Trainers

The NCBA Board of Directors is thrilled to have GE teaching a course on the extremely popular OEC 9900 Mobile C-arm. *Be sure to sign up before this class fills up!*

Arif joined OEC on May 3, 1999. Arif was hired as Regional Tech Support Specialist (RTSS) for the central zone. His first day at work was the same week the 9800 was introduced in the market. He lives in San Antonio Texas. In 2004, he moved to a VOLC/Tech Support role. Arif has always enjoyed teaching. Since 2010, while in the VOLC/Tech support role, he has filled in for training staff and taught 9800 and 9900 classes. Arif now has accepted full time position as an instructor. Arif has a Commercial Pilot's License and a Bachelor's degree in Aerodynamics Sciences. His passion is helping the community.

Morgan Rhoney is a native of North Carolina & currently resides in Gastonia. She is a Healthcare Surgery Service Account Manager for OEC Medical Systems & has been in this role for the past 5 ½ years. Her territory covers 14 states – Carolinas region (NC & SC), Chesapeake region (VA, MD, DC & DE) & Ohio Valley region (southern Ohio, southern Indiana, southern MI & KY). In the role of HSAM, Morgan works with customers for their service maintenance needs for OEC mobile c-arms. She works with physician owned facilities, pain clinics, surgery centers & hospital in-house biomed teams to customize service contracts.

Derrell Chapman retired from US Navy and hired on with GE OEC in 2003 as a Field Service Engineer supporting the 9800, 9900, Uroview systems. From 2007 to 2012, as LCT Team Leader he worked closely with the local OEC team and with customers in Georgia and Alabama resolving technical and maintenance issues, including urgent repairs and escalations, billing issues and service coverage. In 2013 he was promoted as the Director of Service for the MidAtlantic region (N.C, VA, TN). As a DoS he manages the service team, working closely with customers to provide timely, accurate service and workflow solutions.

Football Night

The NCBA is reminding everyone to wear their favorite jersey to the "Pro Football Season Opener Event" provided by Pacific Medical. The event will be held on Thursday, September 10th at 7:30pm near the vendor hall. You will be able to gather with friends, colleagues, and customers as the game will be broadcasted on a MASSIVE projection screen, with the sound PUMPING through the PA system. Hors d'oeuvres and drinks will be provided throughout the game. Vendors and attendees are both encouraged to attend. This will be a great opportunity to network while catching the game amongst the bar tables and sofas. See you there!!!

NCBA Board of Directors



Certification Courses

The NCBA Board of Directors is excited to have two certification courses at the symposium this year! Medtronic is sending a national trainer to teach a course on the Force Triad and the Force FX. See the details below:

Covidien Force Triad Certification (Part 1)

Course Objective

Covidien Technical Service Training is designed to teach Biomed Equipment Technicians (BMET) and Clinical Engineers (CE) how to install, setup, operate, calibrate, and troubleshoot the Force FX™-C electrosurgical generator and ForceTriad™ energy platform.

Given specific information and guidelines for maintaining this equipment, the students will be able to perform preventive maintenance procedures and rectify equipment issues with confidence. Overall, Covidien courses allow hospitals to maximize their equipment investment by minimizing equipment down time. More than 50 percent of any course involves demonstrations and practical hands-on laboratory exercises.

Class Size

For optimum instructional effectiveness, classes are limited to 27 students and are filled on a first-come, first served basis.

Training Material

Students will receive a Student Guide that contains a copy of all handouts and presentation materials.

Knowledge Prerequisites

Course attendees should have a background in electronic engineering technology or biomedical equipment technology. This training is generally offered by technical schools or through military training. Students should know how to operate basic test equipment and know how to remove and replace circuit components. Past experience with electrosurgical equipment is beneficial.

Items Needed for Class

It is beneficial but not mandatory for participants to bring a laptop with a serial port or serial-to-USB adapter. With a laptop, students can establish HyperTerminal communication to the Force FX™-C electrosurgical generator troubleshooting links. The serial-to-USB adapter will also allow you to load the Valleylab™ Exchange Software, which is used to update the ForceTriad™. A flash drive or mass storage device is also beneficial.

Certification Courses (cont.)

Covidien Force FX Certification (Part 1)

Course Objective

Covidien Technical Service Training is designed to teach Biomed Equipment Technicians (BMET) and Clinical Engineers (CE) how to install, setup, operate, calibrate, and troubleshoot the Force FX™-C electrosurgical generator and ForceTriad™ energy platform.

Given specific information and guidelines for maintaining this equipment, the students will be able to perform preventive maintenance procedures and rectify equipment issues with confidence. Overall, Covidien courses allow hospitals to maximize their equipment investment by minimizing equipment down time. More than 50 percent of any course involves demonstrations and practical hands-on laboratory exercises.

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Roundtable Overview

Roundtable – Real World Solutions

The NCBA Association is pleased to present a panel oriented discussion this year regarding real world issues, requirements and challenges we face in our everyday careers and HTM environments.

This year's panel consists of some of our very own North Carolina "seasoned" leadership from across the state who will present their personal experiences, ideas and stories of how they have and are now dealing with meeting the ever increasing demand of patient safety, Joint Commission and CMS standards, hospital dynamics, and ongoing technical response and intervention requirements in today's high demand clinical workplace.

The panel will respond to a moderator based debate style format with allocation of time for any audience driven questions or concerns. This event promises to be both informative and insightful to all HTM professionals. Registration to the Roundtable is open now. Don't miss out!



NCBA Board Candidates (Sally Goebel)

One of the things that I do not enjoy is blowing my own horn but here goes. I have been in BioMed for nearly 37 years. My initial training was obtained at Franklin Technical College in Joplin Missouri. I have worked in manufacturing medical devices, servicing medical devices in house and third party, managing in house service as well as field service and managing service on a national level. I have been responsible for or participating in over 20 Joint Commission Surveys and produced countless EOC reports for Safety Committees. Over the years, I have managed teams as small as a few people to over 100.

My love for this field stems from my desire to solve problems. If there is an issue, I am anxious to determine the root cause and drive toward resolution. Another thing that drew me to the Healthcare Technology field is that I love it so much that no two days are alike and never a day goes by without me learning something.

I have served on the board off and on since 2000. For the past two years, I have held the office of Treasurer. It would be my pleasure to serve another term.



NCBA Board Candidates (Dusty Fleming)

Hello,

My name is Dusty Fleming. I am 29 years old, and from the semi-rural town of Hudson, NC. I have two siblings, Angela, and Derek. I currently reside in Huntersville, NC with my wife Jessica. I was destined to end up in a technology oriented career. At a very young age I was tearing into all of my toys and extracting the motors, and lights. I would collect enough components to build unique piece-milled creations that would work some of the time. Inspired by my love for technology, and following in my older brother's footsteps I enrolled into the BMET program at Caldwell Community College. My instructor John Noblitt recommended that we try to attend the NCBA Symposium, which was in Pinehurst at the time. I had the opportunity to meet several professionals who had been in the biomedical field for many years. These professionals only re-enforced, and helped peak my interest in the Medical Field. After graduating, I immediately started working at Carolinas HealthCare System where I worked in Clinical Engineering for a year, and transferred into Radiology Engineering where I became an MRI Service Engineer. I currently help maintain 25 MRI Systems across the State. I have been with CHS for 8 Years, and 3 Months. Last year I decided to go back to college, and am currently enrolled in a Healthcare Management program at Eastern Carolina University. I am autonomous, driven, assertive, and dependable. I am best known by my peers for superior organization skills, and always improving my expertise of MRI Technology.



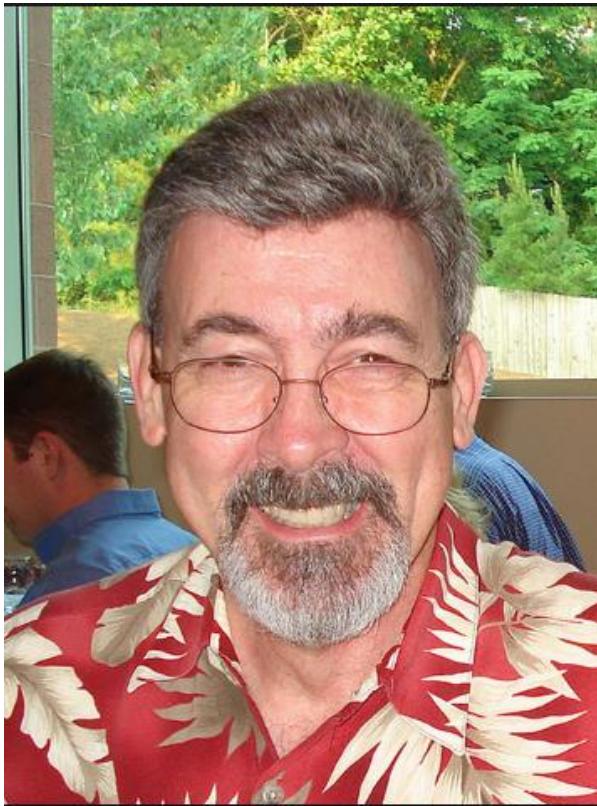
NCBA Board Candidates (Glenn Scales)

Glenn Scales began his career as a BMET in 1967 and became AAMI certified in 1972. He started his career in the U.S. Air Force and has since worked in a variety of settings including sales, third-party service, in-house Clinical Engineering management and healthcare safety consulting.

Glenn was one of the founding members of the North Carolina Biomedical Association in 1978, has served as President (three times), Vice-President, Membership Secretary and General Board Member. Glenn retired as a Patient Safety Specialist from the Department of Clinical Engineering for the Duke University Health System in Durham, North Carolina in 2012. He has been a frequent presenter at prior AAMI Meetings and served as an AAMI Board of Director and AAMI Foundation Trustee for many years. Most recently he served as the Chair of the AAMI BI&T Editorial Board during which AAMI received multiple national awards for excellence in publishing.

Glenn is an Honorary member of the NCBA and is the only recipient of the NCBA Lifetime Achievement Award. He was also awarded the AAMI BMET of the Year Award and the MD Publishing Lifetime Achievement Award.

Glenn lives in Raleigh, North Carolina with his wife of 40 years, a retired professor of Graphics Communication from North Carolina State University. His personal interests include Toastmasters International, BMW automobiles and reading. Glenn is currently a member of four Toastmasters clubs in the triangle area and has been awarded Toastmasters' highest educational award twice since first joining in 2000.



NCBA Board Candidates (Jason Botko)

Jason Botko was born and raised in the small town of Clinton Mass. Jason's grandmother, Lillian Baird, owned an Italian restaurant and bar called The La Casa Mia. Prior to his grandmother's death, Jason's parents Alexander and JoAnne Botko purchased the business. It was during all these years where he truly learned the importance of family and a strong work ethic. Jason graduated high school in 1989, he worked at various jobs for the next couple of years. In 1993 he made a life altering decision and joined the United States Naval Submarine Force as a Radioman/ET; after completing boot camp in Great Lakes IL, he was assigned to the USS Billfish SSN 676 fast attack submarine stationed in Groton CT. It was there, he attended numerous electronics training and schooling. In 1995 he earned his "Dolphins" which is the insignia submariners wear when they officially pass all the required training to be called a submariner. To this day this is one of his most prized achievements. The Navy also allowed him to travel to many new countries and interact with various cultures and people.

Although he loved the Submarine force, something just wasn't right for him. He decided in 1997 not to re-enlist and accepted a job with Varian Ion Implant Systems in Gloucester Ma. where he worked in a clean room testing and building systems that manufactured semi-conductor chips. The position allowed him to travel to various Asian countries such as Japan and Taiwan for the first time. During this time frame Jason decided to visit an old Navy friend who lived in Fort Mill SC. He fell in love with Carolinas and found work as an engineer for a company called Charmilles Technologies, where due to cuts was laid off a couple years later.

He then worked at one or two places until a company called The REMI Group hired him as an engineering consultant. It was here where his life changed forever. He had a vendor in Ohio, who he became friends with over the phone, Jeanette Jackna owner of A+ Medical Company, Inc. Two years later Jeanette asked Jason to leave REMI and come to work for her. "I am not sure why to this day I took a gamble on a small little know company A+ Medical Company, Inc." said Botko

Jeanette and Jason married in 2005. Together they have grown that little unknown company started from a duplex kitchen table in Ohio into one of the most reputable trusted companies in the used medical industry. They now have a 33,500 Square Foot warehouse in Rock Hill SC and hope to expand that to a 70,000 SQF warehouse by 2016/17.

Jason and Jeanette currently have 4 children, A son, who is 18 and currently serving in the United States marine Corp at Camp LeJuene. A son who is 15 and a sophomore at Fort Mill High, a daughter who is 12 and attends Springfield Middle School and their youngest daughter who is 6 attends 1st grade at Pleasant Knoll.

Jason is very active in the children's and youth ministry at the Fort Mill Church of God. He loves spending time with his family, church, golfing and traveling.

NCBA Board Candidates (Robert Duvall)

Robert Duvall has over 18 years of multi-vendor, multi-modality equipment service and management working in military, in-house, third party, and field service roles. He is a Certified Radiographic Equipment Specialist (CRES) through the ICC as well as a Certified PACS Associate through PARCA as well as an Honor graduate from the U.S. Air Force Biomedical Equipment Repair Course. Robert is a charter member of Sodexo CTM's Healthcare Technology Management Committee as well as the recipient of Sodexo's Technician of the Year award.



NCBA Board Candidates (Susan Trombley)

My name is Susan Trombley and I would like to serve on the North Carolina Biomedical Association Board of Directors. I started my Biomed career in 1983, after I graduated from Southeast Community College, Milford, NE. I took my first job at Bryan Memorial Hospital. I have been a Biomed, now called "Healthcare Technology Management"(HTM), at hospitals from the mid-west to the east coast, including 3rd party vendors, for over 30 years. In 1993, I moved to North Carolina, making it my home state.

Over the past 3 plus years, I have been serving as the Biomed Coordinator at Rex Healthcare, which is part of the UNC Health Care System. I am a dedicated and self-motivated individual that has developed leadership skills, allowing me to manage various projects from the construction aspects, to upgrading medical equipment. I have been certified by AAMI as a CBET and CompTIA for Network+.

I believe my longevity as an HTM, provides me the skills that will allow me to be a beneficial board member. I have past experience from serving on other non-profit board of directors.

I will dedicate the necessary time and effort to serve on the board, to uphold the duties that will be required from me, if elected to serve. Thank you for considering me for this position. I look forward to serving on the North Carolina Biomedical Association Board.



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WE ACCEPT

Exciting News!

The NCBA is now entering our last year of our contract with Embassy Suites Convention Center in Concord, NC. We have enjoyed our stay at the Embassy Suites Convention Center, but after careful consideration of many possible sites we have finally come up with a decision that we feel will greatly benefit our organization for years to come.

We are going back to Pinehurst!

The NCBA Board of Directors has been able to negotiate a 3 year contract with Pinehurst Resort that includes a great deal on individual room night costs (\$159.00 a night!) and a great deal on golf (\$69.00 per round at #1, #3, or #5!). The dates selected are 8/23/2016 – 8/26/2016, 8/22/2017 – 8/25/2017 and 8/21/2018 – 8/24/2018. We look forward to calling Pinehurst the home of the NCBA Symposium once again in 2016.

